

**Macquarie Life Limited**  
ABN 56 003 963 773  
AFS Licence Number 237497

1 Shelley Street  
Sydney NSW 2000  
Insurance Freecall: 1800 005 057

Facsimile: 1800 812 175  
Email: [insurance@macquarie.com](mailto:insurance@macquarie.com)  
Internet <http://www.macquarielife.com.au>

3 June 2011

Ian Satill  
[CoverAustralia.com.au](http://CoverAustralia.com.au)  
Level 13, 157 Walker St  
North Sydney, NSW, 2060



**CoverAustralia.com.au Platinum Partnership**

Dear Ian,

Thank you for selecting Macquarie Life to be a Platinum Partner of CoverAustralia.com.au. We are proud to accept that invitation and will subscribe to the conditions and spirit of the arrangement between us which are listed below.

As a life insurer we have conducted business with you and your fellow Principals of CoverAustralia.com.au for many years in your capacity as specialist risk advisers, acting on behalf of your clients. In acknowledgement of our excellent business relationship and recognition of your professionalism, knowledge and integrity our firm intent is to continue to provide you with;

- Direct, regular access to the executive personnel of our company including, but not limited to our Chief Underwriter and Head of Claims.
- Dedicated, qualified support staff to handle your general administrative and underwriting matters.
- Agreed service standards and response times of the highest order exceeding industry and company standards.
- Our co-operation to assist you to always strive for excellence in service.

We confirm that we do not pay any extra commission or payments to CoverAustralia.com.au for being selected as a Platinum Partner.

Yours sincerely,

  
**Justin Delaney**  
Head of Macquarie Life